



Winter News from The Vail Valley



[Owner Log-in](#) | [RCI](#) | [Interval International](#)

We made it through 2020 together and it's hard to believe we are now into the new year 2021. While 2020 certainly had its challenges, it also brought enlightenment to the many things to be grateful for and allowed us to focus on what's really most important in our lives.

Significant tourism returned to the mountains in early summer and our community has done a commendable job with keeping our COVID-19 numbers down and businesses open, running at limited capacities. Skiing, restaurants and many other activities are being managed through reservation systems to assure adherence to our standards and to create an "as safe as possible environment." Our in-house facilities have been limited due to the fact our highest priority has been the safety and comfort of our owners and guests.

As we approach the Christie Lodge's 40th anniversary it is a good time to reminisce about all the great memories over the years and to look forward to creating new ones in the years to come. All of us here at The Christie Lodge are excited about helping you create vacation memories of a lifetime.

Keep up with The Christie Lodge!
Join us on Social Media.
like us and share your vacation memories!



Annual Owner Meeting



The Christie Lodge management team would like to thank all those that virtually attended the 2020 Annual Owners Meeting, held on October 3rd at the Christie Lodge in Avon, Colorado. This was our first virtual Annual Meeting and we feel it went well after receiving positive feedback from many of our owners that attended. Elected to the board were Mr. J. Raymond David, Mr. John Mertens, and Mr. Ted Langworthy.

Ms. Lisa Siegert-Free, Managing Director and General Manager, welcomed and thanked the owners for attending the virtual meeting and introduced the executive staff in attendance. Her presentation included a comparison of owner maintenance fee costs to the industry average, noting Christie Lodge fees continue to be significantly lower than the industry, making us an attractive timeshare to own and trade

with other timeshare properties. Ms. Siegert-Free stated that rentals are a popular part of our revenue and we were affected by COVID-19 this year so we are down compared to last year. In addition, Ms. Siegert-Free presented Christie Lodge's NPS (National Promoter Score), which is above the national average for hotels and explained online reviews, like Expedia, Trip Advisor, Yelp, and Facebook. Ms. Siegert-Free gave an update of the Christie Lodge's support of the local community such as the fall Eagle River Clean-up. The Christie Lodge is also a supporter of the Roundup River Ranch and Christel House and has raised funds for these charities through golf tournaments.

Mr. Rick Dameron, Executive Director of Operations, updated the attendees on current renovations and improvements at the lodge. Mr. Dameron presented photos of the newly painted Christie Lodge, as well as pictures of the extensive garage structure repairs and the new fire alarm control panel that was installed. He also talked about the upcoming installation of new platform beds in place of box spring mattresses and murphy beds in place of the current couches in units, as well as new larger 50" HD TV's on swivel bases over the fireplaces. The next Annual Meeting will be held at the Christie Lodge, Avon, Colorado during the first half of October where we will also be celebrating our 40th Anniversary. We hope that COVID-19 will be fully under control by then and you will be able to join us for this momentous event! More information will be provided to you soon.

Owner News



Property Designation for 2021

Interval International has been renowned for its high standards for 40 years. Every resort that is affiliated must meet Interval's quality standards and provide the caliber of vacation experience that their members expect. **The Christie Lodge is a Select Resort** because we provide a great vacation experience, and are distinguished by a comfortable and home-like atmosphere. Select resorts are identified

by the pineapple, a centuries-old symbol of hospitality, welcome, friendliness, and warmth.

The Christie Lodge has earned the **RCI Silver Crown Resort®** property designation for 2021! RCI presented our property with this award in recognition of its outstanding resort facilities and services. RCI thanked our staff for their commitment to delivering exceptional guest experiences, which was reflected in a compilation of Exchange Guest Comment Card assessments on resort quality, service delivery, and their overall vacation experience.

The RCI Resort Recognition Program also fosters owner pride. Our owners love being part of an elite group of resorts, especially because a designation increases their trading power. An owner at an award-winning resort will have more exchange options with RCI.

Your Vacation and Owner Services team will be happy to assist you with understanding your benefits and help you get the best usage to meet your needs! Please call us at 877-697-7632 to get the best out of your ownership.

Owner Education Warning about Third-Party Exit Companies



Owner Education SCAM INFO: BEWARE/Attorney Scam

Don't fall into this trap and pay upfront fees to Attorney's! **Always call your resort first to see if there are solutions to your situation.**

Scams are surfacing faster now that we are amidst a pandemic. Owners are being targeted with the lure of an easy upfront fee to exit their timeshare commitment and are told that an attorney can help get them out of their timeshare obligations. When an owner makes contact with the scam company, they are then instructed not to communicate with the resort and in some cases instructed to stop paying their maintenance fees and/or mortgage.

A red flag to this process is if the company asks you to fill out a "Power of Attorney" so that they can conduct business on your behalf. An attorney does not need a power of attorney to represent. These scams claim an attorney will work on your behalf to relieve you of all

your timeshare obligations. Once this happens, the owner in many cases does not get help from the attorney and has paid legal fees that they cannot get back.

Vail Valley Open for Business, Face Coverings Required



Public Health officials continue to urge the public to continue to follow the 5 Commitments of Containment, including wearing face masks in public, maintaining distance from non-household members, and staying home when ill. These measures continue to demonstrate high effectiveness for preventing the spread of the virus as the anticipated months-long vaccine rollout takes place.

The Christie Lodge:

Public areas are receiving additional sanitizing aligned with the most recent COVID-19 sanitizing recommendations.

The outdoor pool, hot tub and indoor hot tubs are currently open daily from 9am to 9pm and guests will be required to practice social distancing requirements.

The indoor pool, fitness room and activity center are currently closed as a precaution. We hope to have these back open again once conditions permit.

The weekly owners meeting has been cancelled until further notice. You can always call our vacation and owner services department for individual appointments.

Housekeeping staff will wear both gloves and a mask and will only enter units upon departure. We will provide/deliver additional sheets, towels, bathroom amenities, coffee and trash pick-up upon request.

Outside Businesses:

Most outdoor recreation businesses and guided tours are operating with social distancing requirements in place. Both **Vail** and **Beaver Creek** are requiring ski reservations to help maintain social distancing.

Most Dine-in service at **restaurants** are open with either carry out or a reduced capacity operation. In many cases, they have expanded their outdoor seating.

We want to assure you that we are doing everything we can to provide a safe experience for our employees, owners and guests. Please call us at **877-697-7632** if you have specific questions. We thank you for your support.

Property Updates



Our operations team has been working hard on keeping The Christie Lodge in great shape! The north parking lot garage repair and resurfacing project was completed this fall and it looks just like new! The first stage of the room remodel project, "Project WOW" has been completed. In the second stage, we have already replaced the living room televisions with a high definition 50" model and we have expanded the available channels so you can see more of your favorite programs. Our team is in the process of replacing all of the beds in the bedrooms with a **Serta Perfect Sleeper Platinum Suite II Plush mattress** placed on a **platform base**. We are also replacing the sleeper couch in the living room area with a **couch/pull-down murphy bed** that will make sleeping in the living room area much more comfortable. We are hoping to have this project completed by summer.

Vail and Beaver Creek Mountains

Unprecedented lift upgrades planned for both the 2021-22 and 2022-23 winter seasons

For the upcoming 2021-22 North American ski and ride season, the company is unveiling several new on-mountain projects across five resorts to enhance the guest experience. This includes new high-speed lifts at Breckenridge, Keystone and Okemo, a 250-acre terrain expansion at Beaver Creek with the opening of McCoy Park, and a lift upgrade at Crested Butte.

Additionally, Vail Resorts recently announced an unprecedented number of on-mountain projects planned for the 2022-23 North American ski and ride season designed to materially reduce wait times, increase uphill capacity and create more lift-served terrain. The sweeping set of 19 new chairlifts, including 12 high-speed lifts, a new 8-person high-speed gondola and 6 new fixed-grip lifts, is part of Vail Resorts' \$320 million capital investment plan – the company's largest single-year investment into the guest experience.

The Christie Lodge Vacation and Owner Services Team are at your service to make sure you get the most out of your ownership. It is our

pleasure to call owners in advance to confirm arrival dates and assist with any last-minute changes or special requests. If you experience any change in plans or need to cancel your reservation, please call 877-697-7632 or email reservations@christielodge.com so we can provide you with alternate options or help you reschedule your vacation.



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